

IT Support - The Milton Keynes Theatre and Gallery Company



'Milton Keynes Theatre and Milton Keynes Gallery make an outstanding contribution to the cultural life of Milton Keynes. They offer a huge range of performing and visual arts to the residents of the Borough and the wider region.

Bluecube's support is vital to the MKTGC as a local charity; we are very much looking forward to working with them in our next stage of development.'

Cllr Euan Henderson,
Milton Keynes Council



Milton Keynes Theatre & Gallery Company (MKTGC) is a registered charity committed to providing a stimulating, challenging and diverse arts and entertainment programme in Milton Keynes. MKTGC delivers an artistic programme through a gallery team and through a management agreement with Ambassador Theatre Group.



Milton Keynes Theatre & Gallery Co.
Registered Charity No. 1059678

The Challenge

Bluecube Technology Solutions proposed an IT support solution for MKTGC through their charity and non-profit scheme. James Hawker, Chief Executive at Bluecube said, 'we are delighted to be involved with a local charity that supports artistic talent and brings a vibrant cultural element to life in Milton Keynes'.

The Solution

Outsourcing IT to Bluecube can be very cost-effective for small businesses. The solution we provide for MKTGC is a perfect example of how outsourcing both reduces IT costs, and improves the level of service and support received when compared with in-house solutions.

Bluecube manages and maintains the MKTGC's internet connectivity, and supports its small team, ensuring its system is running smoothly and updated regularly.

MKTGC also has access to the online service desk which allows for any incident to be resolved quickly via remote support from Bluecube's qualified engineers. 'Everyone I've dealt with at Bluecube has been professional, but also very relaxed and friendly', said Kate O'Brien, Strategic Officer, Milton Keynes Theatre and Gallery Company.

The Results

As a local charity, MKTGC now benefits from discounted IT support from one of the UK's leading managed IT solution providers. 'Our IT is vital to our administration, and the service we receive from Bluecube ensures our infrastructure is safe and secure', adds Kate O'Brien.

Comments

"With Bluecube we are confident that our IT is supported to the highest standard allowing us to concentrate on our day to day business knowing our technology is secure. Service always comes with a smile attached – a very important customer service value." Kate O'Brien - Strategic Officer, Milton Keynes Theatre and Gallery Company.

For more information on IT Support Solutions call 0845 257 8040 or visit www.bluecube.uk.com.