

IT Support - The Catholic Trust for England and Wales



'As the largest Christian denomination in the world, the Catholic Church has more than one billion members worldwide. One in every six people across the world is a baptised Catholic, and around five million live in England. What unites all Catholics is our belief in Jesus Christ and his message of love for all, peace and forgiveness.

Bluecube has given The Catholic Trust the security of absolute confidence in our IT - there is always friendly advice and assistance just a phone call away.'

The Catholic Trust for England and Wales
www.catholicchurch.org



The Catholic Trust for England and Wales was incorporated as a company in 2003 and is registered as a charity. Its purpose is to promote the Catholic religion largely, but not exclusively in England and Wales, and support the Church's legal, financial and charitable activities.



The Challenge

The Catholic Trust for England and Wales (CaTEW) is comprised of separate departments located all over the UK, in need of a single, consolidated IT solution. Their central offices, based in London's Eccleston Square, required a systems upgrade.

The Solution

Bluecube implemented a solution, which enables CaTEW's workforce to access files, emails and applications from anywhere in the world, by connecting to CaTEW's systems via any authorised internet connection.

This new solution has also allowed various CaTEW locations to be connected via a Data Centre, where the system is backed up, secured and fully managed by Bluecube's highly qualified technicians.

CaTEW staff are also supported by the Bluecube support desk, ensuring that if any incidents do arise they are resolved quickly and efficiently.

The Results

Outsourcing their IT to Bluecube has meant that CaTEW can concentrate on their business without having to worry about their IT infrastructure. The streamlined solutions put in place have increased efficiency and productivity.

Comments

CaTEW considers Bluecube to be a reliable, efficient and cost-effective company, and the two organisations are able to work closely together as a result. 'We can be confident that whatever issues arise, Bluecube will ensure they are in hand,' says Laurence Fenton, Assistant General Secretary – Operations. 'The flexible attitude of the Bluecube team is excellent; they always exceed our expectations.' he adds.

'Bluecube have proved that they are the right choice for us. Our IT Support solution allows us to work as one team, no matter where we are.' Rev, Mgr Andrew Summersgill, General Secretary, The Catholic Trust.

For more information on IT Support Solutions call 0845 257 8040 or visit www.bluecube.uk.com.